

How Can I Help?



WIDA Client Services Center

help@wida.us | 866-276-7735

Contact WIDA about...

Training and test administration procedures for

- [ACCESS for ELLs 2.0 Online and Paper](#)
- [Kindergarten ACCESS for ELLs](#)
- [Alternate ACCESS](#)
- [WIDA MODEL Online and Paper](#)
- [Kindergarten W-APT](#)

[State-specific Guidance on individual state pages](#)

[WIDA Standards and Can Do Descriptors](#)

[Non-disclosure and User Agreements](#)

[WIDA Professional Learning](#)

[WIDA Research](#)

[WIDA Screener Online and Paper](#)

[WIDA website user accounts](#)

April–Nov: Mon–Fri 8:00 am–5:00 pm CT

Dec–March: Mon–Thur 7:00 am–7:00 pm, Fri 7:00am–5pm CT



DRC Customer Service

WIDA@datarecognitioncorp.com | 855-787-9615

Contact DRC about...

ACCESS for ELLs 2.0

- Test materials ordering
- Payment and billing
- Data and reporting

ACCESS for ELLs 2.0 Online [Test Demo](#), [Sample Items](#), and

[Test Practice Items](#)

[WIDA AMS technical support questions](#)

DRC INSIGHT questions

DRC Testing Site Manager (TSM) questions

June–Aug: Mon–Fri 6:00 am–6:00 pm CT

Sept–May: Mon–Fri 6:00 am–8:00 pm CT

WIDA AMS is available 24x7 unless down for updates or maintenance; these times are always posted in advance



Subscribe to the [WIDA System Status Indicator](#) to receive alerts about service interruptions. Visit the [WIDA AMS web page](#) to watch mini tutorials that explain key WIDA AMS functions.

